

Order Number: INV _____
Order Date:

# Maraley

## RETURNS FORM

Item Name/ Model No:	QTY	Return Code/s	Return Codes: Reason for Return
			1. Late arrival of parcel (more than 14 calendar days) 2. Incorrect item - style 3. Incorrect item - colour 4. Ordered 2 sizes, kept 1 (returned in the form of voucher in equivalent value) 5. Doesn't fit - I'm usually in between sizes 6. Doesn't fit - took my usual size but too long 7. Doesn't fit - took my usual size but too short 8. Doesn't fit - took my usual size but too tight 9. Doesn't fit - took my usual size but too loose 10. Doesn't suit me - colour 11. Damaged/Defective  Multiple reasons may be selected.

### Need to return something?

We accept returns for regular priced items in their original condition and their tags intact! \*Excludes: Orders made with promotional codes (unless otherwise stated), sale items and made to measure items.

*We reserve the right to reject any returns that doesn't fulfill our returns policy.*

### Here's how it works:

1. Indicate the item(s) you'd like to return and the relevant return code(s).  
Enclose this form in your return parcel.
2. Mail us through any postal service of your choice (for size/color exchange) or return with FedEx pre-paid return label (for defective/incorrect items).
3. Once your return has been processed (within 14 business days from our receipt date of the parcel), a full refund will be processed to original form of payment or voucher with one year validity will be issued to your Maraley account.

### Need assistance?

Write us at [support@maraley.com](mailto:support@maraley.com) - We're happy to help!

## INTERNATIONAL RETURNS

Return via any postal service of your choice (for size/color exchange).

Return via FedEx pre-paid return label (for defective/incorrect items) free of charge.

Your return should reach us within 30 calendar days from delivery date.  
For more information about our returns policy, visit <https://www.maraley.com/returns-policy>